Quality Programs Since 1983

Upper Canada Child Care is committed to continued improvement to all programs and their delivery. Above all we want to be responsive the ever-changing needs of our communities, centres, and families.

One of the most important ways in which UCCC is driving continuous improvement is the development of internal specialists to support educators in their delivery of programs to meet the needs of each unique child.

Quality Assurance

To ensure licensing requirements are consistently implemented at a high standard in every centre, our Director Quality Assurance and Licensing Support conducts independent inspections of our programs and provides ongoing coaching to ensure the safest environment for children.

Inclusion Support Team (IST)

The four specialists who make up the IST have the experience and credentials to support our goals of inclusivity and continued responsiveness to the needs of children and families. Guided by our Inclusion Principles the IST provides resources, support with programming, and practical ideas that educators can use while waiting for support from resource consultants and other outside agencies. Additionally, the IST reinforces the integral importance of partnerships with families and communities to supporting the development of children.

Outdoor Education Coordinator

Our focus on outdoor play is facilitated by our Outdoor Education Coordinator who also holds Forest School Practitioner credentials. Training, programming support, and mentorship is provided to centre teams to promote outdoor play and exploration in a variety of weather conditions, in varied outdoor spaces, and in all seasons.

Camp Coordinator

UCCC summer camp programs are supported by our Camp Coordinator. From trip planning, age appropriate camp programming, training and planning, to on-site observation and guidance of camp staff throughout the summer, our camp coordinator is focused on making our summer camp program better every year.

Corporate Training and Development Specialist

Investing in our employees is key to ensuring the quality of our programs. Meaningful and ongoing opportunities for training, development, and advancement are also key to ensuring retention of employees and the stability of our organization.

Family Satisfaction Surveys

Annually, we request feedback on our program and services from all of our clients. We use this feedback to inform our practice. Invitations are sent by email.

Benefits of Licensed Child Care

- Government-regulated and inspected
- Children are with other children their age
- Staff members include professionals with training in early childhood education
- The centre has to meet certain standards of care
- Activities are designed for children at different stages of development
- A child care fee subsidy may be available
- At least once a year, the Ministry of Education inspects child care centres to ensure they meet specific provincial health, safety, and developmental standards.